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Y Drindod Dewi Sant
University of Wales
Trinity Saint David

BYOD – macOS – Enrolling Devices

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Important Information

By enrolling your personal device in the University's MDM solution "Microsoft Intune", Microsoft provide UWTSD the functionality to remotely reset your device to its out of box experience. UWTSD policy is that it will NEVER factory reset a personal device.

Before taking the decision to enrol your device you must ensure your data is backed up to an external source such as an external drive or cloud storage.

[How to Back Up Your Data and Keep Your Files Safe \(techtarget.com\)](https://www.techtarget.com)

By enrolling your device, you acknowledge that the university will not be responsible for any loss of data from your device.

Enrolling your device

Please Note if you see the following, please go to Step 1 to enroll your device



Access to Office 365 is blocked

Access to **Office 365** is blocked by your organization's security policy.

Your personal BYOD device is currently not managed by UWTSD and blocked from accessing organisational data. To access organisational data please enrol your device in the University's mobile management solution – Microsoft Intune. Please visit www.uwtsd.ac.uk/BYOD for further information and user guides on how to enrol your device.

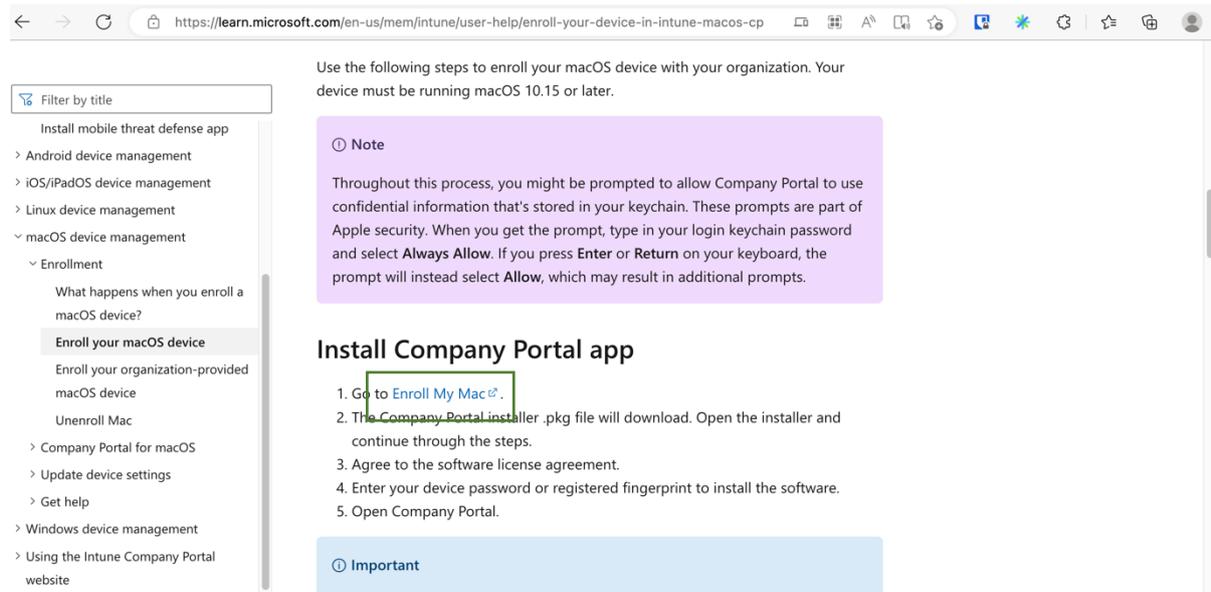
Step 1

Visit the following website to download and install the Company Portal

<https://learn.microsoft.com/en-us/mem/intune/user-help/enroll-your-device-in-intune-macos-cp>

Step 2

Scroll down the website and click the **Enroll My Mac** link



The screenshot shows a web browser window with the URL <https://learn.microsoft.com/en-us/mem/intune/user-help/enroll-your-device-in-intune-macos-cp>. On the left is a navigation menu with categories like 'Install mobile threat defense app', 'Android device management', 'iOS/iPadOS device management', 'Linux device management', and 'macOS device management'. The 'macOS device management' section is expanded to show 'Enrollment', 'What happens when you enroll a macOS device?', 'Enroll your macOS device', 'Enroll your organization-provided macOS device', and 'Unenroll Mac'. The 'Enroll your macOS device' link is highlighted. The main content area has a heading 'Install Company Portal app' and a list of five steps. The first step, 'Go to Enroll My Mac', is highlighted with a green box. Above the steps is a purple 'Note' box with text about confidential information and Apple security prompts. Below the steps is a blue 'Important' box.

Use the following steps to enroll your macOS device with your organization. Your device must be running macOS 10.15 or later.

Note

Throughout this process, you might be prompted to allow Company Portal to use confidential information that's stored in your keychain. These prompts are part of Apple security. When you get the prompt, type in your login keychain password and select **Always Allow**. If you press **Enter** or **Return** on your keyboard, the prompt will instead select **Allow**, which may result in additional prompts.

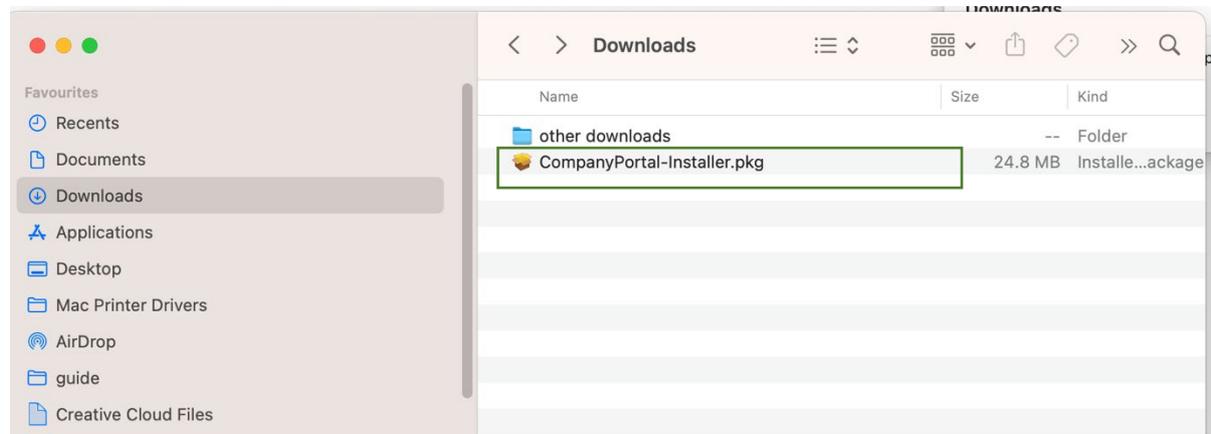
Install Company Portal app

1. Go to **Enroll My Mac**.
2. The **Company Portal installer** .pkg file will download. Open the installer and continue through the steps.
3. Agree to the software license agreement.
4. Enter your device password or registered fingerprint to install the software.
5. Open Company Portal.

Important

Step 3

Open your downloads folder and open the "CompanyPortal-installer.pkg" file



The screenshot shows a Mac's 'Downloads' folder in a file manager. The sidebar on the left lists 'Favourites' including 'Recents', 'Documents', 'Downloads', 'Applications', 'Desktop', 'Mac Printer Drivers', 'AirDrop', 'guide', and 'Creative Cloud Files'. The 'Downloads' folder is selected. The main pane shows a table of files:

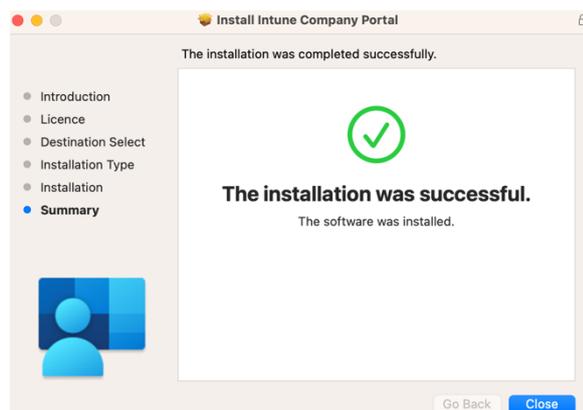
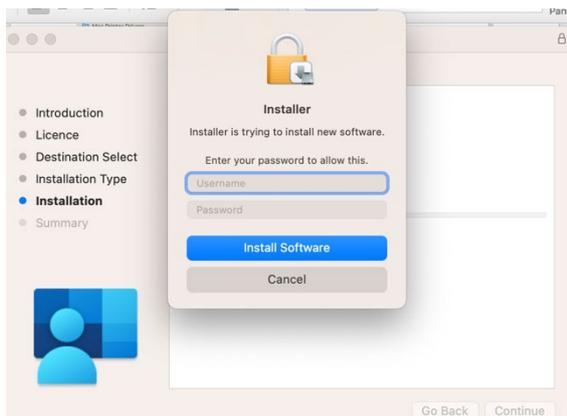
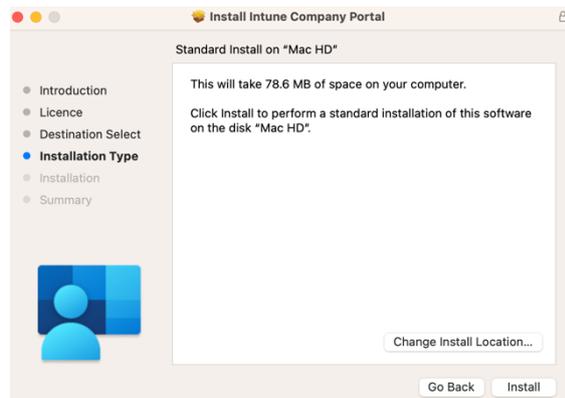
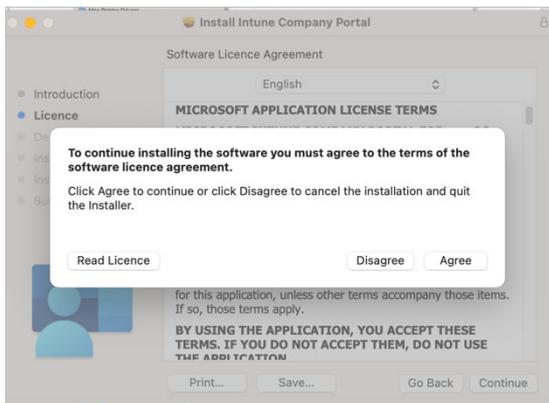
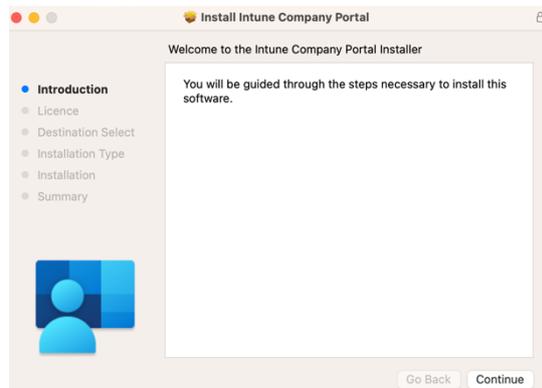
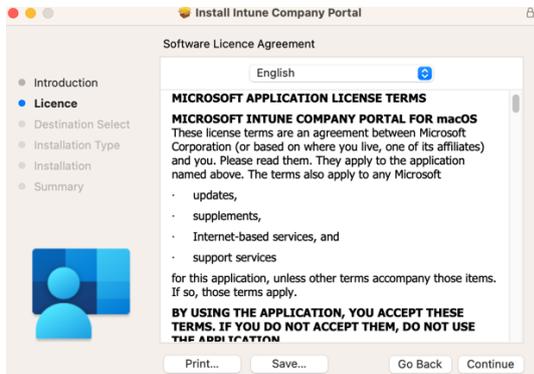
Name	Size	Kind
other downloads	--	Folder
CompanyPortal-Installer.pkg	24.8 MB	Installe...ackage

The 'CompanyPortal-Installer.pkg' file is highlighted with a green box.

Step 4

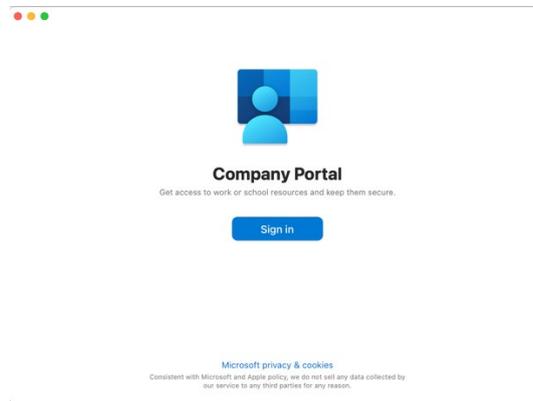
Run through the installation wizard to install the Company Portal.

Please Note: When you are prompted to enter a username and password at this stage, this will be your Administrator username and password. If you are unsure of this, please contact the owner of the Mac



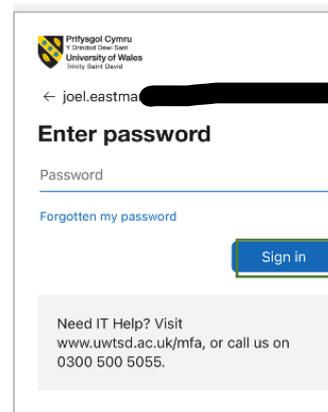
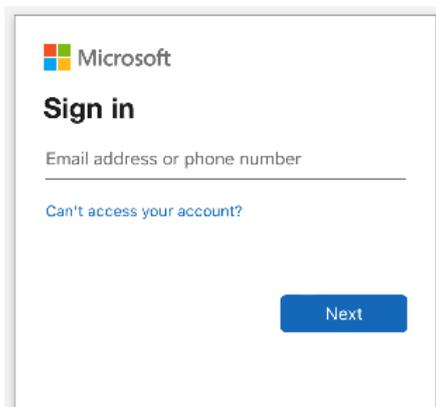
Step 5

Once installed, open the 'Company Portal' app from the website and click 'Sign in'.



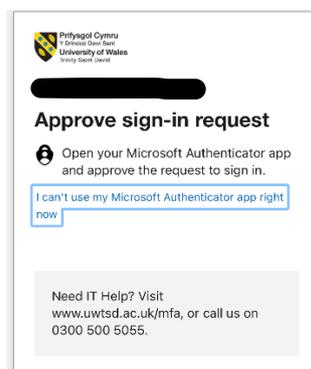
Step 6

Enter your **university** e-mail address, click 'Next' then enter your **password** and click 'Sign in'.



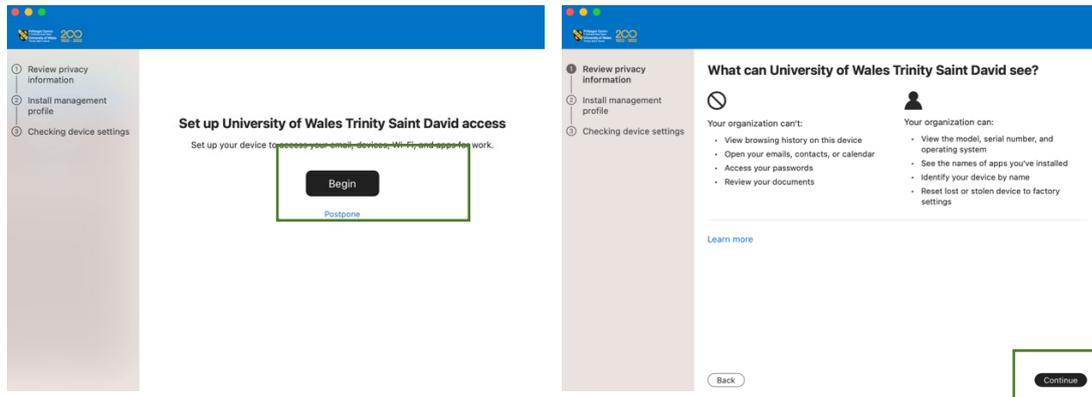
Step 7

Approve the MFA prompt

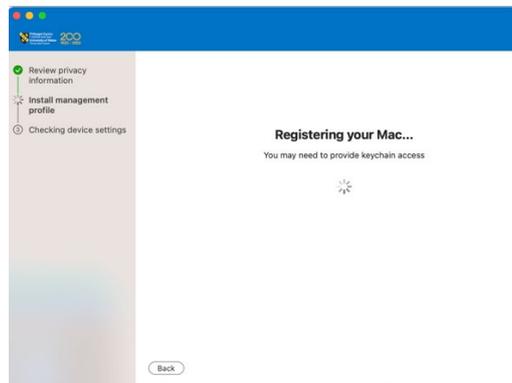


Step 8

Click **Begin** to setup Univeristy of Wales Trinity Saint David access, followed by continue

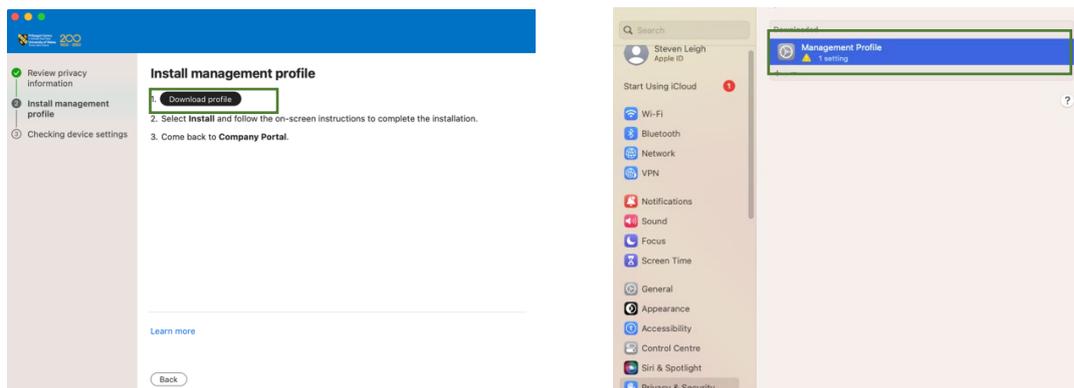


Your Mac will then start to register



Step 9

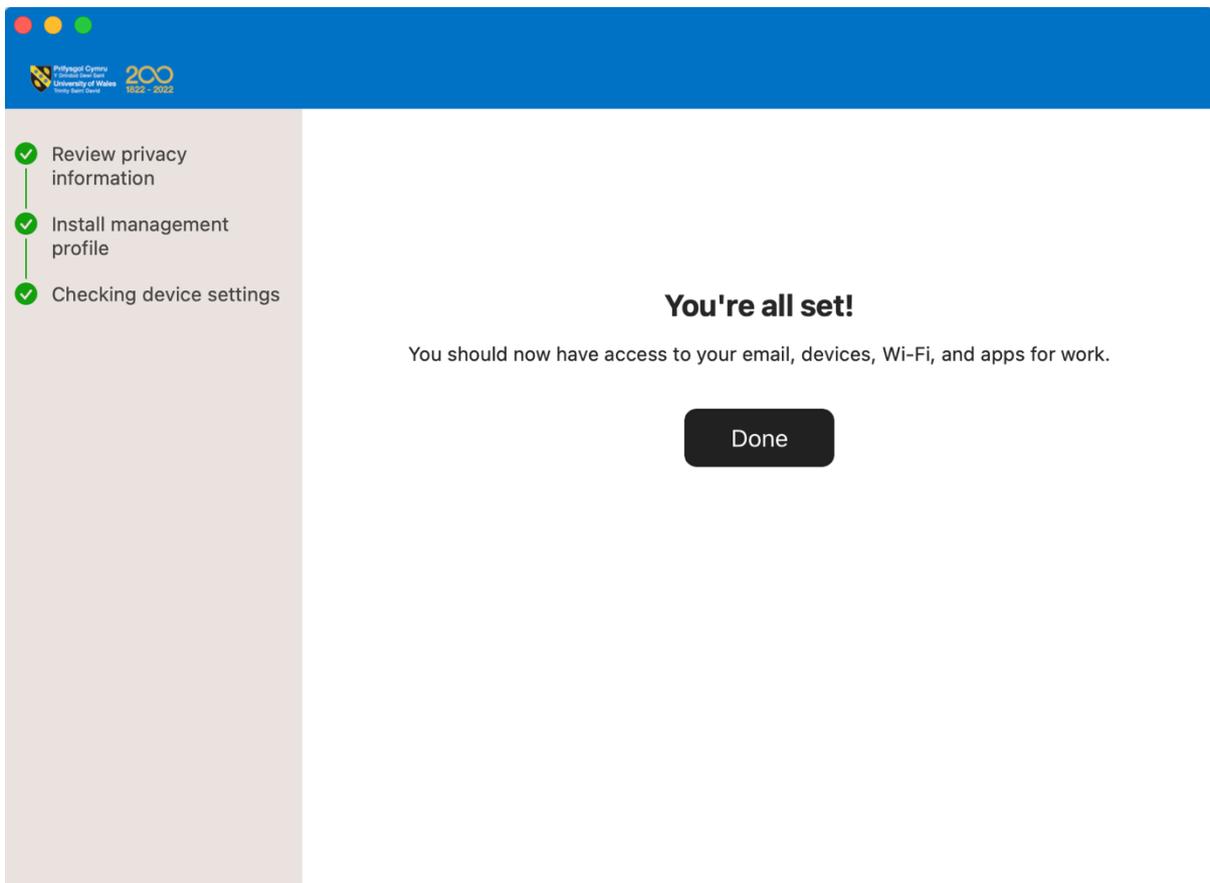
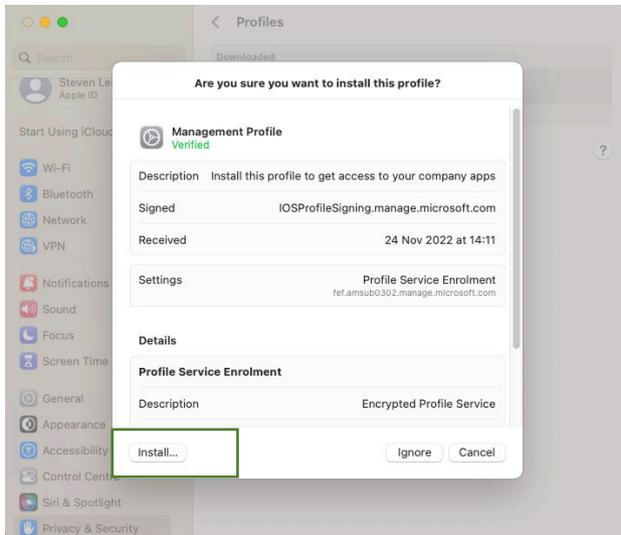
To install the management profile click **Download Profile**. Once downloaded you will be taken to **Profiles** settings on your Mac



Step 10

Double click the profile and click **Install** to install the profile.

Please Note: When you are prompted to enter a username and password at this stage, this will be your Administrator username and password. If you are unsure of this, please contact the owner of the Mac



When accessing UWTSD Office 365 services via a web browser, you will be prompted to select a certificate for authentication. This will be the certificate you installed previously. Click OK to allow this.

Select a certificate for authentication ✕

Site device.login.microsoftonline.com:443 needs your credentials:

Subject	Issuer	Valid since
725d3cb0-6b96-468e-ade1...	MS-Organization...	16/11/2022

Certificate Information

Cancel

OK

Please Note: You will need to wait at least 5-10 minutes for the compliance checks to complete before you are able to access corporate data.

Enabling Browser Single Sign-On

Summary

The following section details how to enable Web Browser single Sign-On once your device is enrolled. This will allow you to access organisational data without any cut, copy, paste and download restrictions.

Please Note: You will only need to make this configuration once on your preferred browser choice.

Microsoft Edge

Step 1

Open Microsoft Edge

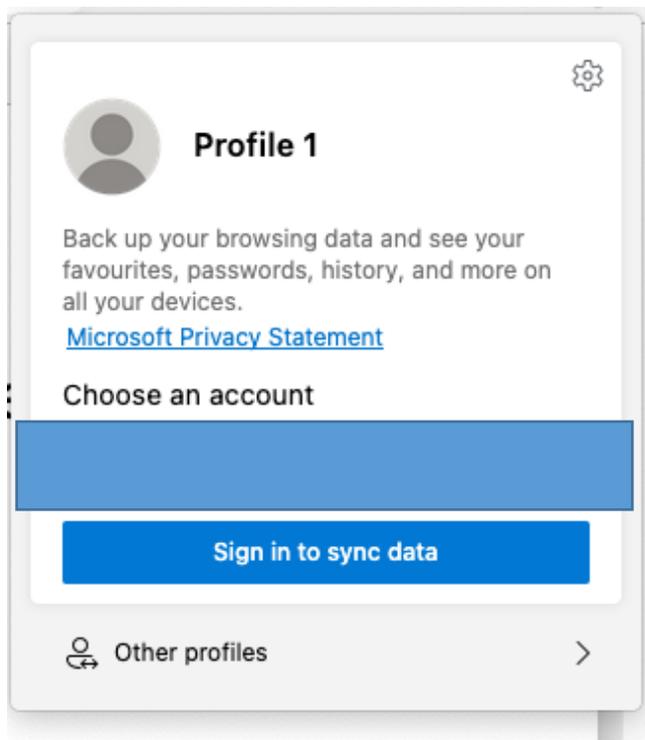
Step 2

Top right of the browser, Click sign-in



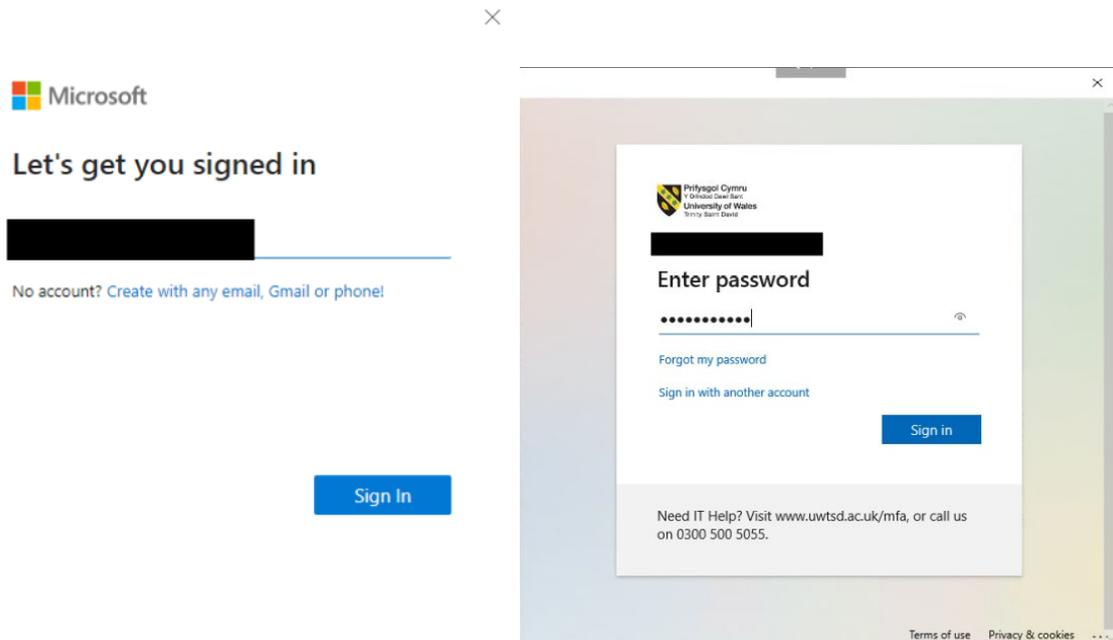
Step 3

Under the 'Choose an account' section, confirm that your university e-mail address appears. If it does, click 'Sign in to sync data'. If it doesn't, click 'Sign-in' and proceed to **Step 4**.



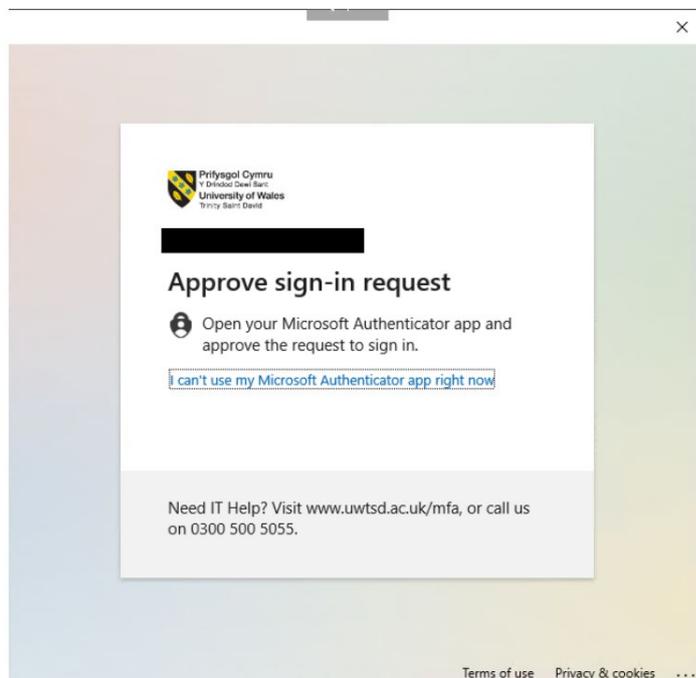
Step 4

Enter your **university** e-mail and password

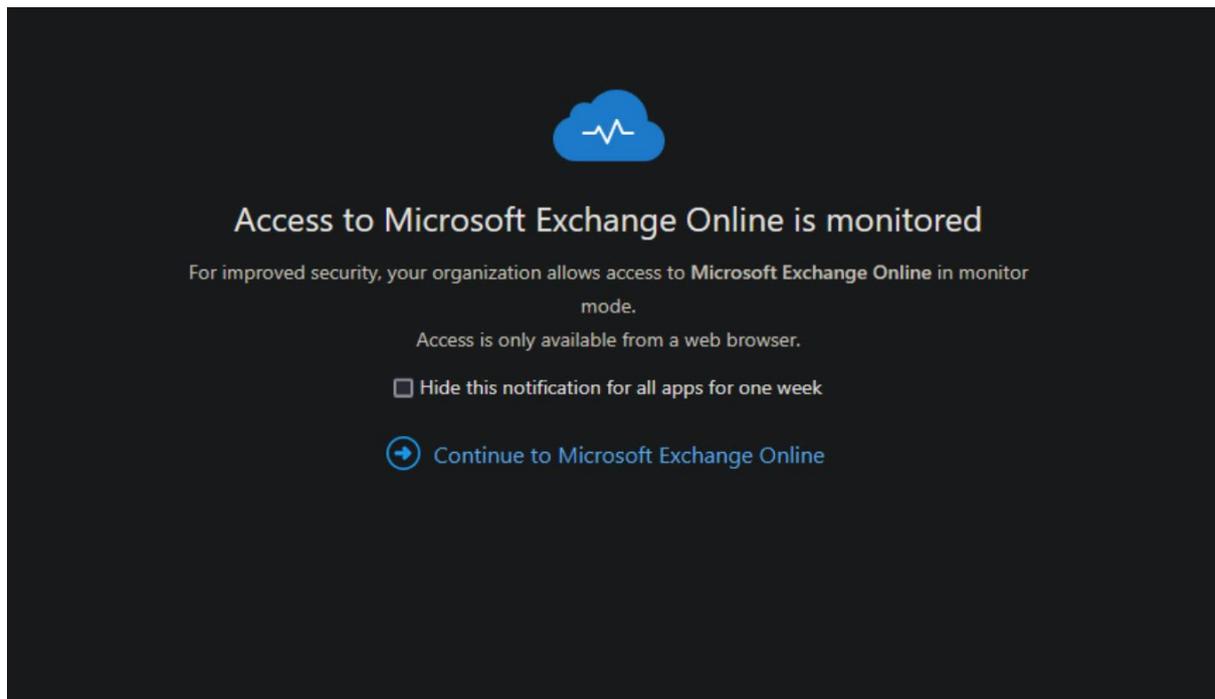


Step 5

Approve MFA.

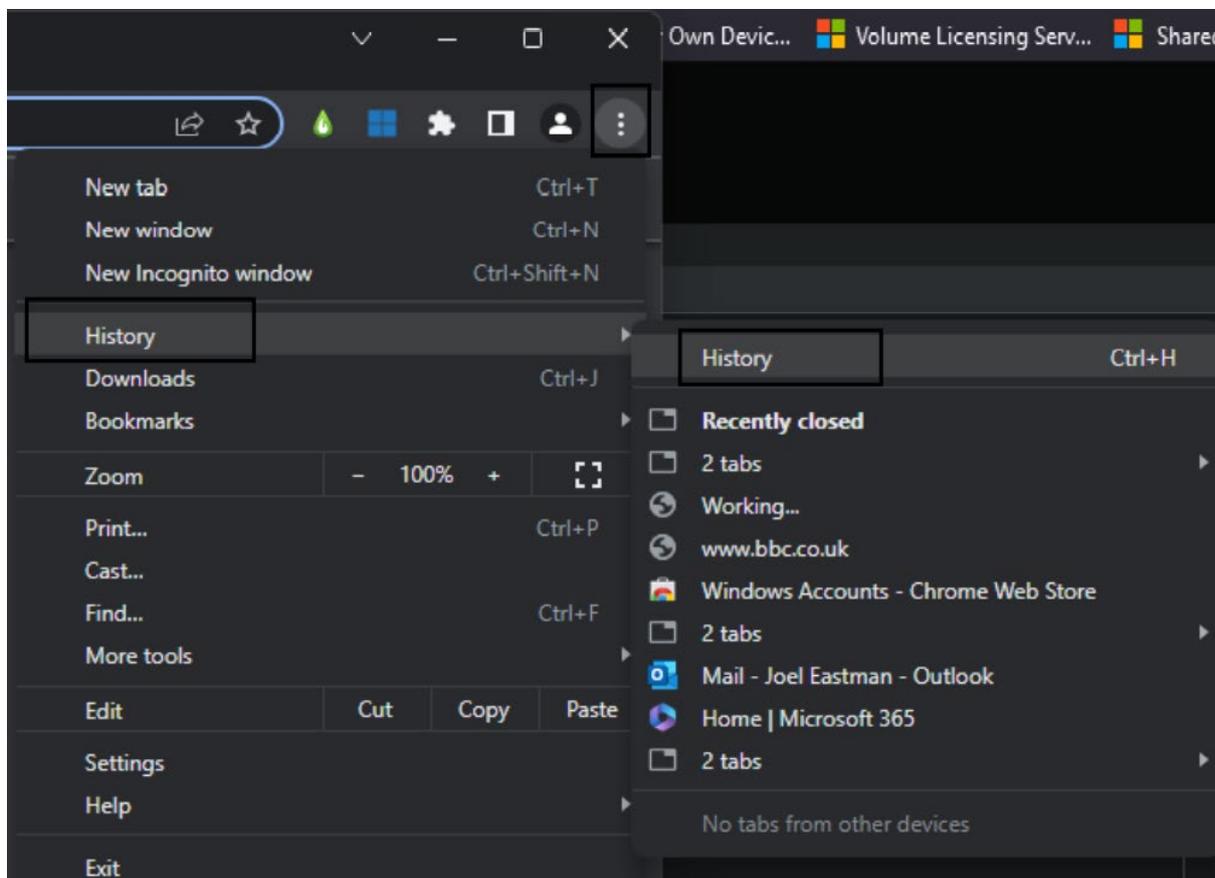


Please note: If you see the screenshot below, please delete your browser cache by following the steps below



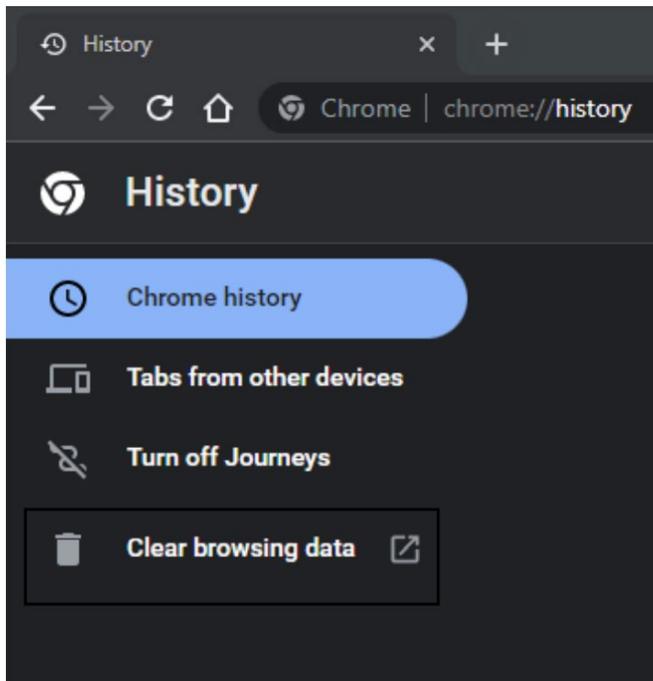
Step 5

Click 'Customise and control Google Chrome' button, then **select** 'History', then 'History' again



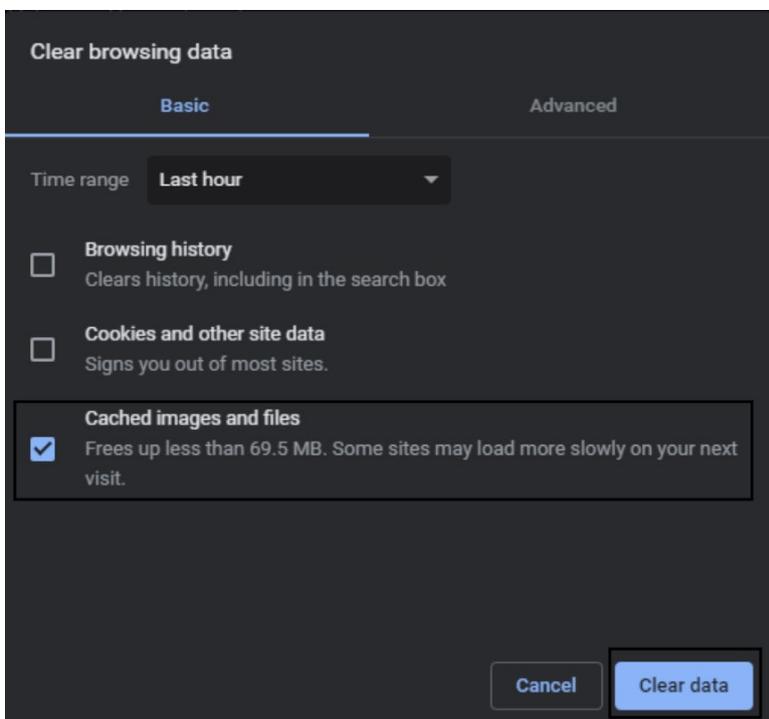
Step 6

Click 'Clear browsing data'



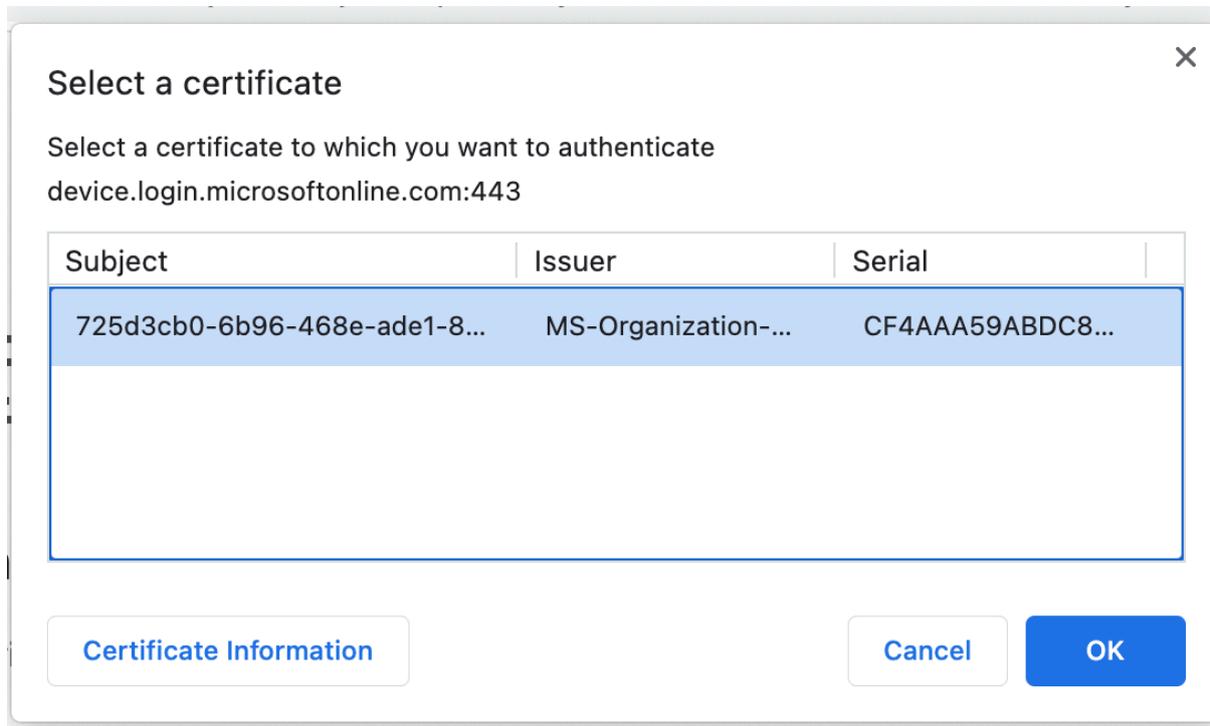
Step 7

Deselect 'Browsing History' & 'Cookies and other site data', then click 'Clear data'



Step 8 Close Google Chrome down and open it back up again. Repeat steps 1-4

When accessing UWTSD Office 365 services via a web browser, you will be prompted to select a certificate for authentication. This will be the certificate you installed previously. Click OK to allow this.



You will then be prompted to enter a password into the keychain. Once entered click **Always Allow**



Please Note: When you are prompted to enter a username and password at this stage, this will be your Administrator username and password. If you are unsure of this, please contact the owner of the Mac

